

## Residential Customer Testimonial Mrs. Florio

1. On a scale of 1-10 how would you rate Stephco Cleaning Systems overall services: **10**
2. What services did you have completed at your home? ***Carpet cleaning and residential cleaning.***
3. Would you recommend our services to friends and family? ***I have already printed your flyers for 4 friends and have told 3 others how great your services are and how reasonable your prices.***
4. Was our technician's demeanor pleasant and professional? ***Exceptionally so, yes.***
5. Was there anything specific that really left you satisfied with our services? ***The technician treated my carpet with great care. He couldn't have done a better job if they were his own carpets in his own home.***

## Commercial Customer Testimonial

Albert, Righter & Tittmann  
Architects, Inc.  
Boston, MA

Dear Stephen:

Thank you so much for all of your help cleaning our client's building. We really appreciated your prompt response to our immediate need and were very impressed with the hard work of your team. Our client was thrilled with how clean and organized everything looked.

Please give a big thanks to your staff from all of us, as the castle wouldn't have gleamed so brightly without their great effort.

Thank you again,

Miss Zelermyer & Mr. Tittmann